



Connect-Up Support during School's Shutdown.

Due to the Government closure of schools as part of their response to Covid-19 virus, the Connect-Up team are taking the following steps with regards to continuing our support of your school.

From Monday the 23rd of March, Your schools Managed Service Engineer will be available for support during their normal visiting hours using the contact methods below and they will prioritize your school's requests at these times.

The helpdesk will operate as normal and be available between 8 am and 5 pm Monday to Thursday, and 8 am to 4:30 pm on Fridays. They can also be contacted using the methods below.

To contact us for support at this difficult time the following options are available.

E-mail:

Please send any queries to support@connect-up.co.uk with the details of your query, and one of our engineers raise a support ticket and update you accordingly.

Service Desk:

Please click the "Log A Call" button on the Top Right-Hand corner of our home page to raise a service desk ticket and one of our engineers will contact you.

Live Chat Function:

Please click the Circular Icon in the Bottom Right-Hand corner of our home page, and follow the on-screen instructions.

Connect-Up Support Services would like to thank its supported schools for their patience during these unprecedented times. We are doing everything we can to support your school during the close down.